

COMPANY PROFILE



MINDAFLEX

MINDAFLEX SDN BHD

TRAINING & CONSULTATIONS FOR - ISO 22K | HACCP | GMP | HALAL
FOOD HANDLER TRAINING BY MOH | SERVSAFE | SAFETY TRAINING
| TEAM BUILDING | OPS MANUAL DEVELOPMENT

Your Partner in People Development

www.mindaflex.com.my

MINDAFLEX SDN BHD



ABOUT US

Mindaflex Sdn. Bhd. (formerly known as Mindaflex Training Academy PLT) has been a corporate training and consulting company since 2010. We specialise in training and development in management and both technical and non-technical skills.

We work together with companies as a smart partnership, providing soft skills and hands-on solutions to help solve their day-to-day business and operations.

We believe in a comprehensive approach—becoming a part of our clients's businesses and knowing as much about their operations and challenges as possible. We want to support you in meeting your business needs and, most importantly, achieving your goals of improving bottom-line results and sustaining your competitive advantage.

Our Vision:

To be the preferred one-stop training and consultation solution that acts as an umbrella and a development hub for a network of professional individuals who are experts in their own respective fields.

Our Mission:

To be a team of dedicated experts, focusing our individual talent and energy on helping our customers' needs develop their human capital through our shared values.

Our Objectives:

To provide basic, intermediate, and advanced knowledge and skills to employees required for intelligent performance definite for technical and non-technical tasks.

Our Core Values:

- **Passion to Excel**
- **Responsible at Work**
- **Integrity: The Power of Trust**
- **Dedicated to our Customers' Success**
- **Enterprising as a Team**

Corporate Strategy

Mindaflex Training Academy is an academy that gathers all trainers that have their own specialties in their own respective fields, with a major focus on the food industry. Each individual's unique background, education, and working experiences are gathered under one roof so they can enhance their skills and knowledge in their respective fields and widen their network at the same time.

Our Quality Policy

Commitment to Quality

Mindaflex Training Academy is wholly committed to our quality policy, which is in place to ensure our services fully meet the requirements of our customers at all times. To achieve this, we are committed to implementing, maintaining, and continually assessing training materials and content with the customer in order to meet their needs.

Approach to Quality

We firmly believed in the concept of customers and training providers working together to pursue this policy and to continually strive for improvements in service quality.

The Quality Policy is based on 3 fundamental principles:

1. Ensuring that we fully understand and conform to the needs of our customers.
2. Looking at our training content and customer training needs, identifying the potential for errors, and taking the necessary actions to eliminate them.
3. Ensuring the feedback form is filled out by participants after each training session.

Responsibilities

These are outlined as follows:

- Responsibility for delivering quality services rests with everyone at Mindaflex Training Academy.
- Each trainer has responsibility for monitoring the quality of services in their area of business.
- Overall responsibility for maintaining and evaluating our quality management system rests with the director, with the support of the senior trainer.

Certifications:

- 1.Certified by the Ministry of Health Malaysia as a Food Handler Training School to conduct food handler training since 2010.
- 2.Certified ServSafe Instructor and Registered ServSafe Examination Proctor by the National Restaurant Association Educational Foundation, USA.
- 3.Certified Food Safety Auditor under ACB MOH

COMPANY DETAILS

Company Name	Mindaflex Sdn Bhd
Company Registration No.	1354720-U
Nature of Business	Other Management Consultancy Activities N.E.C;Printing;Activities Of Consultants Other Than Architecture, Engineering And Management Consultants
Registered Address	CT-05, Corporate Tower, Subang Square, Jalan SS15/4G, 47500 Subang Jaya, Selangor
Mailing Address	CT-05, Corporate Tower, Subang Square, Jalan SS15/4G, 47500 Subang Jaya, Selangor
Office Telephone No.	+603 8605 2339
Email	jamali@mindaflex.com.my, mindaflex@gmail.com
Social Media	https://www.mindaflex.com/mindaflex https://www.instagram.com/mindaflex
Website	www.mindaflex.com.my
Board of Directors	1. Jamali bin Mat Sahak

PROGRAM LIST:

	CATEGORY 1: FOOD SAFETY MANAGEMENT SYSTEM	DURATION
1	FOOD HANDLER TRAINING, CERTIFIED BY MOH	HALF DAY / 1 DAY
2	FOOD SAFETY TRAINING - CUSTOMIZED	1 DAY
3	SERVSAFE MANAGER, BY NRAEF	2 DAYS
4	HACCP AWARENESS TRAINING	1 DAY
5	HACCP INTERNAL AUDIT TRAINING	1 DAY
6	GOOD MANUFACTURING PRACTICE (GMP)	1 DAY
7	GOOD CATERING PRACTICE (GCP)	1 DAY
8	HALAL AWARENESS TRAINING	HALF DAY / 1 DAY
9	FOOD ALLERGEN TRAINING	1 DAY
10	5S TRAINING FOR FOOD SERVICE INDUSTRY	1 DAY
11	FOOD SAFETY IN HOSPITAL KITCHEN	2 DAYS

PROGRAM LIST:

	CATEGORY 2: RESTAURANT MANAGEMENT SYSTEMS	DURATION
1	PRODUCT MANAGEMENT (ORDERING)	1 DAY
2	SCHEDULING MANAGEMENT	1 DAY
3	EQUIPMENT MAINTENANCE PROGRAM	1 DAY
4	CHEMICAL TRAINING	HALF DAY /1 DAY
5	SOP DEVELOPMENT	BY PROJECT
6	SYSTEM DEVELOPMENT FOR RESTAURANTS	BY PROJECT
7	EXTERNAL AUDITORS FOR FOOD SERVICE INDUSTRIES	BY PR
8	GUEST SERVICE TRAINING	1 DAY
9	SHIFT CONTROL - PROFITABLE SHIFT	2 DAYS

PROGRAM LIST:

	CATEGORY 3: SOFT SKILL TRAINING	DURATION
1	SUPERVISORY SKILL TRAINING PROGRAM	2 DAYS
2	BASIC SHIFT TRAINING FOR SHIFT LEADERS	2 DAYS
3	BASIC MANAGEMENT TRAINING FOR SUPERVISORS	2 DAYS
4	TIME MANAGEMENT IN ACTION	1 DAY
5	EMAIL ETIQUETTE	1 DAY
6	COMMUNICATING FOR RESULT	1 DAY
7	MICROSOFT OFFICE TRAINING	TBD
8	ENGLISH AS A SECOND LANGUAGE	TBD
9	RISK MANAGEMENT	2 DAYS
10	TEAM BUILDING	TBD

PROGRAM LIST:

	CATEGORY 4: SAFETY TRAINING	DURATION
1	BASIC OSH AT WORKPLACE	2 DAYS
2	BASIC OCCUPATIONAL FIRST AID (BOFA)	2 DAYS
3	ERGONOMICS TRAINING	1 DAY
4	EMERGENCY RESPONSE AND FIRE DRILL TRAINING	1 DAY
5	EXERCISING THE SAFETY COMMITTEE ROLE	1 DAY
6	THE SAFETY ETIQUETTE EXCELLENCE PROGRAM	1 DAY
7	MICROSOFT OFFICE TRAINING	1 DAY
8	WAREHOUSE SAFETY MANAGEMENT	1 DAY
9	HAZARD IDENTIFICATION RISK ASSESSMENT RISK CONTROL (HIRARC)	2 DAYS

PROGRAM LIST:

	CATEGORY 5: CONSULTATION	DURATION
1	ISO 22000	BY PROJECT
2	HAZARD CRITICAL CONTROL POINT (HACCP)	BY PROJECT
3	GOOD MANUFACTURING PRACTICE (GMP)	BY PROJECT
4	MAKANAN SELAMAT TANGGUNGJAWAB INDUSTRI (MeSTI)	BY PROJECT
5	HALAL	BY PROJECT

OUR CERTIFICATIONS

FSMS RELATED:

CERTIFIED FOOD HANDLER TRAINING PROVIDER BY MOH

- Operated since 2010
- Experience Trainers (from the industry)
- HRDCorp Claimable



OUR CONSULTANTS ARE FROM THE INDUSTRIES:

1. CERTIFIED AUDITOR BY MOH

- ACB HACCP & FSMS
- ACB GMP

2. LEAD AUDITOR FOR FSSC AND ISO 22K

3. CERTIFIED FIRST AIDER

4. CERTIFIED BY HPB - JAKIM



WE ARE HRDCORP CERTIFIED TRAINING PROVIDER

Employer can fully utilise HRDCorp Levi

- Easy steps Grant Application
- Claim by us under HRDCorp Claimable Course



OUR TRAINERS

EXPERIENCE TRAINERS FROM THE
INDUSTRY



FOOD SERVICE BACKGROUND

Our trainers are from the same industries (QSR) and some are from manufacturing, aviation and fine dining.

- Certified Trainer by MOH
- Certified Auditors by MOH
- Real life examples
- Certified First Aider
- Certified ServSafe Instructor and Registered ServSafe Examination Proctor by NRAS



HRDF CERTIFIED

Certified and Accredited Trainers by
HRDCorp



SLPM CERTIFICATE

002391



KEMENTERIAN KESIHATAN MALAYSIA
MINISTRY OF HEALTH MALAYSIA

SIJIL PENGIKTIRAFAN **SEKOLAH LATIHAN PENGENDALI MAKANAN (SLPM)**

Dengan ini adalah diperakui bahawa

MINDAFLEX SDN BHD
CT4 -05, Corporate Tower
Subang Square, Jln SS15/4g
47500 Subang Jaya
Selangor

*telah memenuhi syarat-syarat pengiktirafan sebagai
Sekolah Latihan Pengendali Makanan (SLPM)
yang diiktiraf oleh
Kementerian Kesihatan Malaysia.*



DATUK DR. NORHAYATI BINTI RUSLI
Timbalan Ketua Pengarah Kesihatan (Kesihatan Awam)
Kementerian Kesihatan Malaysia

No Siri Sijil : SL0120043-1/1
Tarikh Pengiktirafan : 13 Disember 2022
Sah sehingga : 12 Disember 2025

FOOD HANDLER CERTIFICATE

SL0120043-1P06 - LP01241535



MINDAFLEX

MINDAFLEX SDN. BHD.

Sekolah Latihan Pengendali Makanan Yang Diiktiraf Oleh
KEMENTERIAN KESIHATAN MALAYSIA

SIJIL KEHADIRAN

Dengan ini disahkan bahawa
AHMAD BIN ALI MAHMUD



Telah menghadiri dengan jayanya

KURSUS LATIHAN PENGENDALI MAKANAN

Pada

15 DISEMBER 2023

Bertempat di

LATIHAN SECARA DALAM TALIAN (ON-LINE)



Tandatangan Tenaga Pengajar

Nama Tenaga Pengajar

No. Sijil Tenaga Pengajar

Jamali Bin Mat Sahak

TP0319015-1

SERVSAFE INSTRUCTOR & PROCTOR



CERTIFICATE NO.
5599313

Certified ServSafe® Instructor & Registered ServSafe® Examination Proctor

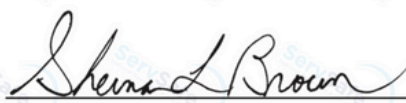
JAMALI MAT SAHAK

**has successfully completed the following requirements for becoming a
Certified ServSafe® Instructor and Registered ServSafe® Examination Proctor:**

- Maintaining a current ServSafe Food Protection Manager Certification*
- Completing the Online Instructor and Proctor Tutorials
- Passing the ServSafe Online Advanced Test
- Agreeing to comply with the Performance Standards

4/27/2022
DATE OF APPROVAL

4/27/2025
DATE OF EXPIRATION


Sherman Brown
Executive Vice President, National Restaurant Association Solutions

*This certificate is confirmation of your dual role status as a Certified ServSafe Instructor and as a Registered ServSafe Examination Proctor. This is NOT a ServSafe Food Protection Manager Certification and should not be conveyed as one. You must maintain a current ServSafe Food Protection Manager Certification in order to retain your Certified ServSafe Instructor and ServSafe Examination Proctor status. Ongoing requirements to maintain your status as a Certified ServSafe Instructor and Registered ServSafe Examination Proctor may be introduced at a future date.
©2017 National Restaurant Association Educational Foundation. All rights reserved. ServSafe is a registered trademark of the National Restaurant Association Educational Foundation, and used under license by National Restaurant Association Solutions, LLC, a wholly owned subsidiary of the National Restaurant Association. www.ServSafe.com



This document cannot be
reproduced or altered.
17111602 v.1711

SAMPLE FSMS TRAINING CERTIFICATE



HRDCORP CERTIFICATE

No Siri: 1354720U



TRAINING PROVIDER REGISTRATION CERTIFICATE

AKTA PEMBANGUNAN SUMBER MANUSIA BERHAD, 2001

MINDAFLEX SDN. BHD.

is hereby registered as a training provider under
PEMBANGUNAN SUMBER MANUSIA BERHAD

APPROVAL DATE	EXPIRY DATE
18/08/2023	17/08/2024

This approval is subject to the current terms and conditions of
Pembangunan Sumber Manusia Berhad

24/07/2023

Release Date

PEMBANGUNAN SUMBER MANUSIA BERHAD



DELIVERING QUALITY, DEVELOPING EXCELLENCE

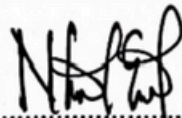


KEMENTERIAN KESIHATAN MALAYSIA
BAHAGIAN KESELAMATAN DAN KUALITI MAKANAN

SIJIL PERAKUAN JURUAUDIT KESELAMATAN MAKANAN DI BAWAH ACB

JAMALI BIN MAT SAHAK
K/P: [REDACTED]

Dengan ini diperakui bahawa penama di atas telah memenuhi syarat dan diberi perakuan sebagai juruaudit keselamatan makanan di bawah Accredited Certification Body (ACB) Scheme Standards Malaysia bagi pengauditan Hazard Analysis and Critical Control Point (HACCP) mengikut MS 1480 dan Food Safety Management System (FSMS) mengikut ISO 22000.



Tarikh Sijil Dikeluarkan : 8 September 2023
Tarikh Luput Sijil : 8 September 2026
No. Rujukan Sijil : ACB-HACCP-2020/84

.....
Ts. NORRANI BINTI EKSAN
Pegawai Kanan Keselamatan dan Kualiti Makanan
Kementerian Kesihatan Malaysia

OUR CLIENTS



OUR CLIENTS



THANK YOU



WWW.MINDAFLEX.COM.MY